Information Architecture for Intelligent Decision Support in Intensive Medicine

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Abstract: - Daily, a great amount of data that is gathered in intensive care units, which makes intensive medicine a very attractive field for applying knowledge discovery in databases. Previously unknown knowledge can be extracted from that data in order to create prediction and decision models. The challenge is to perform those tasks in real-time, in order to assist the doctors in the decision making process. Furthermore, the models should be continuously assessed and optimized, if necessary, to maintain a certain accuracy.

In this paper we propose an information architecture to support an adjustment to the INTCare system, an intelligent decision support system for intensive medicine. We focus on the automatization of data acquisition avoiding human intervention, describing its steps and some requirements.

Key-Words: - Real-time data acquisition, knowledge discovery in databases, intensive care, INTCare, intelligent decision support systems, information models.

1 Introduction

Intensive care units (ICU's) are a particular environment where a great amount of data related to the patients' condition is daily produced and collected. Physiological variables such as heart rate, blood pressure, temperature, ventilation and brain activity are constantly monitored on-line [1]. Due to the complex condition of critical patients and the huge amount of data, it can be hard for physicians to decide about the best procedure to provide them the best health care possible. The human factor can lead to errors in the decision making process, while not all the knowable parameters are always taken into account; frequently, there is not enough time to analyze the situation because of stressful circumstances; furthermore, it is not possible to continuously analyze and memorize all the data [2].

Rapid interpretation of physiological time-series data and accurate assessment of patient state are crucial to patient monitoring in critical care. The data analysis allows to support decision making through prediction and decision models. Algorithms that use artificial intelligence techniques have the potential to help achieve these tasks, but their development requires wellannotated patient data [3, 4].

We are developing a real-time and situated intelligent decision support system, called INTCare¹, whose main goal is to improve the health care, allowing the physicians to take a pro-active attitude in the patients' best interest [5, 6].

INTCare is capable of predicting organ failure probability, the outcome of the patient for the nextday, as well as the best suited treatment to apply. To achieve this, it includes models induced by means of Data Mining techniques [5], [7-10]. Due to the new fine-grained time response requirements, is very useful to have models to predict values for the next hour, which means that the system should be adapted to real-time data.

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This paper relates to the information architecture needed to support those necessities and is organized as follows. Section 2 presents background concepts and some related work. Section 3 defines some requirements for the INTCare system and section 4 presents our proposal for the information architecture.

There is some discussion in section 5 and section 6 concludes this paper and points for future work.

2 Background and related work

2.1 Intelligent decision support systems

According to Turban [11], a Decision Support System (DSS) is an interactive, flexible and adaptable information system, developed to support a problem solution and to improve the decision making. These systems usually use artificial intelligence techniques and are based on prediction and decision models that analyze a vast amount of variables to answer a question.

The decision making process can be divided in phases: Intelligence, design, five choice. implementation and monitoring [11]. Usually it is used in the development of rule based DSS [12]. However, these DSS are not adaptable to the environment in which they operate. To address this fault, Michalewicz [13] introduced the concept of adaptive business intelligence. The main difference between this and the regular decision support systems is that it includes optimization that enables An Adaptive Business Intelligent adaptability. (ABI) system can be defined as "the discipline of using prediction and optimization techniques to build self-learning 'decisioning' systems. ABI systems include elements of data mining, predictive forecasting, optimization, modeling, and adaptability, and are used to make better decisions." [13].

As it is known, predictive models' performance tends to degrade over time, so it is advantageous to include model re-evaluating on a regular basis so as to identify loss of accuracy [7] and enable their optimization.

There is a particular type of DSS, the real-time decision support systems. Ideally, the later includes adaptive behavior, supporting the decision making in real time.

To achieve real-time DSS, there is a need for a continuous data monitoring and acquisition systems. It should also be able to update the models in real time without human intervention [5]. In

medicine, most systems only use data monitoring to support its activities.

2.2 Knowledge Discovery from Databases

Knowledge Discovery from Databases (KDD) is one of the approaches used in BI. According to Negash [14], BI systems combine data gathering, data storage, and knowledge management with analytical tools to present complex and competitive information to planners and decision makers. KDD is an interactive and nontrivial process of extracting implicit and previously unknown and potentially useful and understandable information from data [15].

The KDD process is divided in 5 steps: Selection, pre-processing, transformation, data mining, interpretation/evaluation [16]. This process starts with raw data and ends with knowledge.

The automation of the knowledge acquisition process is desirable and it is achieved by using methods of several areas of expertise, like machine learning [8]. The knowledge acquisition takes advantage of KDD techniques, simplifying the process of decision support [7].

Knowledge discovery is a priority, constantly demanding for new, better suited efforts. Systems or tools capable of dealing with the steadily growing amount of data presented by information system, are in order [17].

2.3 Intensive medicine

Intensive medicine can be defined as a multidisciplinary field of the medical sciences that deals with prevention, diagnosis and treatment of acute situations potentially reversible, in patients with failure of one or more vital functions [18]. These can be grouped into six organic systems: Liver, respiratory, cardiovascular, coagulation, central nervous and renal [19].

Intensive care units (ICU) are hospital services whose main goal is to provide health care to patients in critical situations and whose survival depends on the intensive care [20], [21]. In the ICU, the patients vital signs are continuously monitored and its vital functions can be supported by medication or mechanical devices, until the patient is able to do it autonomously [20].

Clinical intervention is based on the degree of severity scores that allow the evaluation of the patient's condition according to a predefined set of values [22].

The assessment of these severity scores are based on several medical data acquired from bedside monitors, clinical analysis and clinical records.

2.4 INTCare system

INTCare is an intelligent decision support system for intensive medicine that is being developed in the ICU of the Hospital Santo António in Porto, Portugal. It makes use of intelligent agents [5] that are capable of autonomous actions in order to meet its goals [6], [23].

In Fig. 1 we can see the conceptual design of the INTCare system, which is divided into four subsystems [5] : data entry, knowledge management, inference and interface.

The data entry sub-system is responsible for the activities related to data acquisition that will gather all required data into a data warehouse. The later will be used by the agents in charge of the knowledge maintenance.



Fig. 1 – INTCare System

A data acquisition sub-system was added and it is responsible for the data gathering that will feed the data entry sub-system (mainly, the data warehouse).

The knowledge management sub-system maintains the prediction models used by the inference sub-system, assessing and updating the models when necessary. At last, the interface sub-system is the responsible for the interaction between the doctors and the system [5].

This system will predict, in real-time, organ failure and mortality assessment and, according to these predictions, it will suggest therapeutic treatment. In this paper we will focus on the Data Acquisition module, because now we are using real-time data acquisition, which has three different types of data sources and therefore, some changes need to be made.

3 Information requirements

In order to model information for KDD processing, there are some requirements that should be met:

Online Learning - The system must to act online, i.e., the models should be induced using online data in opposition of an offline approach, where the data is gathered and after processed;

Real-Time - The system must to act in realtime, the data acquisition and storing must be in made immediately after the events. By other hand, the decisions must be taken whenever an event occurs;

Adaptability - The system needs to have the capacity to, automatically, optimize the models with the new data. This information is obtained from the analysis of the results archived;

Data mining models - The success of IDSS depends, among others, on the acuity of the data mining models, i.e., the models of prediction must be reliable. Those models make it possible to predict events and avert some clinical complications to the patients;

Decision models - The achievement of the best solutions depends heavily on the decision models created. Those are based in factors like differentiation and decision that are applied on prediction models and can help the doctors to choose the better solution on the decision making process;

Optimization – The data mining models need to be optimized over time. With this, the models are in continuous training so that increasingly accurate and reliable solutions are returned, improving the models acuity;

Intelligent agents - This type of agents makes the system work through autonomous actions that execute some essential tasks. Those tasks support some modules of system: Data Acquisition, Knowledge Management, Inference and Interface. The flexibility and efficiency of this kind of system emerges from the agents and their interaction [6].

The features described above conducted to following requirements:

R1 - Fault tolerance capacities;

R2 - Processing to remove null and noisy data;

R3 - Continuous data acquisition process;

R4 - Time restrictions for the data acquisition and storage;

R5 - Online learning mode;

R6 - Digital data archive in order to promote the dematerialization of paper based processes (e.g., nursing records);

R7 - Database extension to accommodate the new data structures;

R8 - Correct usage of the equipment that collects the vital signs.

4 Information architecture

In order to follow the requirements enumerated above, an information model was drawn Fig. 2 presents the data acquisition module including three types of information sources:

- Bedside monitors;
- Clinical analysis; and
- Nursing records.

All sources can produce information to the INTCare system and that information can be used to develop predicting models in Intensive Care (knowledge). The development of an automated information system for ICU has to be in harmony with the whole information system and activities within the unit and the hospital [24].

Patient management is supported by complex information systems, which brings the need for integration of the various types and sources of data. [25].

The first type of sources relates to data acquisition from bedside monitors. This acquisition is in real-time, the data is received through a gateway, and it is stored on a table by an agent. Automatic acquisition eliminates transcription errors, improves the quality of records and allows the assembly of large electronic archives of vital sign data [25].

At the moment, this information is collected approximately once per minute. This method collects information from the HL7 messages (Sending Application, Sending Facility, Receiving Application, Message Control ID), patient information (Process ID, Name, Location), and patient observations and results (Observation Identifier, Observation Sub-ID, Observation Value, Units).

We adopted the international standard Health Level 7 (HL7) to import vital signs because it is a standard among the medical community and it covers the diversity of clinical and administrative information. Moreover, it allows the exchange between computer applications while preserving its meaning. The concern with data archiving in standard formats opens many possibilities for further analysis of the collected data sets [25].



Fig. 2 – Data Acquisition Sub-system

With this type of system it is possible to obtain the results of mean, Blood Pressure (BP), Heart Rate (HR), Systolic and Diastolic, for the variables: Central Venous Pressure (CVP), Invasive Blood Pressure (IBP), Intracranial Pressure (ICP), Noninvasive Blood Pressure (NIBP), Positive Airway Pressure (PAP) and other special types of measurement.

Additionally, it receives Respiration Rate (RR), Heart Rate, Arrhythmia (ARH) and ST level from ECG, Saturation of Peripheral Oxygen (SPO₂), SPO2 HR, Cardiac Output (CO), Pulmonary capillary wedge pressure (PCWP), Cardiac Output & Wedge Pressure and Temperature.

The second type of sources is the one that contains the less frequent observations, because the patient normally does this type of analysis once or twice per day, except in extraordinary situations. With this method we can collect the data related with some clinical analysis, such as: number of Blood Platelets, Creatinine, Billirubin, SOFA, Partial Pressure of Oxygen in Arterial Blood (PaO₂) and Fraction of Inspired Oxygen (FiO₂). The medical staff usually does the clinical analysis once or twice per day, and in the next two hours the results will be available to be stored in UCI CLINICAL table through CADE agent.

The third type is a particular one because some of the values measured by the monitors are registered in the nursing records. However, in the nursing records, there are observations and results that are required, like Urine Output, Amines dosage, PaO2/FiO2, Glasgow and Patient Output. Normally, these records are filled in a once per hour rate, in paper format. The CDEA agent will be responsible for the storage of that data into the database. Next, the tables contained in the database are defined in terms of their attributes:

- UCI_PATIENT_HL7 \subseteq {Monitored Data}
- UCI_CLINICAL_LR \subseteq {Creatinine, Billirubin, Blood Platelets, PaO₂, FiO₂, SOFA}
- UCI_CLINICAL_NR ⊆ {PaO₂, FiO₂, Glasgow, Urine Output, Amines, Patient Output} UCI_DATABASE ∪ {UCI_PATIENTES_HL7, UCI_CLINICAL_LR,

UCI CLINICAL NR}

In



Fig. 2 we can also see the processes after data acquisition. When the data is acquired, it is stored into the database in individual tables.

Next, this data is consolidated for the medical staff to query the database through a platform accessed by intranet and export the data to other programs (e.g., MS Excel) or formats (e.g., ASCII).

The data is available in raw, i.e., processing issues haven't been addressed; the users can see data as it was received and create some statistics. In the further steps of the system, this data (raw data) will be transformed using the pre-processing agent.

The way of work of this agent needed to be reformulated as it will be explained in the next section. At the end of the pre-processing process, data will be sent to a data warehouse in the knowledge management sub-system and it will be prepared to be used in the data mining tools and prediction models.

4.1 Data Acquisition Agents

INTCare system should be rewritten in order to incorporate the new requirements. A set of new agents has been conceived. These agents will be in charge of the tasks associated to the data acquisition. Formally, INTCare can be defined as a tuple:

$$\Xi \equiv \langle C_{INTCare}, \Delta_{INTCare}, a_{gat}, a_{vsa}, a_{cade}, a_{ada, a_{pp}}, a_{cde}, a_{dm, a_{pf}}, a_{mi}, a_{dr}, a_{pd}, a_{sc}, a_{int}, a_{ic} \rangle$$

The new agents are explained in the following lines.

Gateway (a_{gat}) is responsible to capture the vital signal data from bedside monitors. This data is packed into HL7 messages and sent to the Vital Signs Acquisition Agent;

Vital Signs Acquisition (a_{vsa}) is an AIDA process that parses the HL7 messages, extracts information blocks and stores them in the database tables: UCI_PATIENT_HL7.

The HL7 message starts with the header "MSH" and it is separated with "]" and "^". This agent needs to split the message into individual data information. The data is verified and, if the information is correct, the agent performs the next steps. For the PID, PV1, OBR and OBX variables, it reads the information from the gateway splits the hl7 message and gets the required data to database.

For optimization purpose, if more than one message is received within one minute, an algorithm is applied so that only one message per minute is stored in the database. Due to the high number of null values, it was necessary to perform some optimization. The reason for this high rate is that the system can look for the values of physiological parameters more than once per minute. When this happens the gateway may get more than one message in the same minute. Some of these messages will have null values for the parameters that had been correctly collected in the previous time.

The solution found was to create an algorithm to gather all the values read in the same minute and for the same parameter and calculate the correspondent average. If it receives more than one value, it will store the average; if it can't collect any value in this minute, the field stays as a blank (null). Otherwise, it stores the single value collected. In conclusion, when the number of messages received per minute is greater than 1, it calculates the average of each one of the variables and inserts them into the database as a single record: MSG_Data_Average algorithm If count(msg_per_min)>1 Then avg(msg_obx_result) Insert into database (avg_msg_obx_result) Else

Insert into database (msg_obx_result)

With this algorithm the number of nulls present in the tables is reduced in 52% (from 60% to 8%).

Clinical Analysis Data Entry (a_{cade}) is responsible for capturing the clinical data from the lab results that are done in the hospital;

Clinical Data Entry (a_{cde}) is responsible for capturing the clinical data from the medical and nursing staff [6], especially from nursing records;

AIDA (a_{ada}) is an agency to archive and to disseminate medical exams and results. This agency will supply the lab results and nursing records through the clinical analysis data entry agent and clinical data entry agents [26].

Pre-Processing (a_{pp}) agent is responsible for the correct linking of all the values in order to create a valid (even if limited in scope) medical record for the patient [6]. This agent is in charge of solving some data acquisition problems.

Before data is consolidated in the data warehouse, the agent verifies the data in order to remove null values and correct the values that are out of range. It proceeds with the copy of the values received from bedside monitors, electronic nurse records and lab results, examines them and derives new fields. This agent analyzes all values acquired and only puts in the data warehouse the values that are acceptable and minimally correct.

4.2 Agents' messaging

The system has various agents responsible for the necessary tasks related to the data acquisition process.

The a_{vsa} agent processes the monitored data. When the gateway receives the vital signs from the monitors, sends an HL7 message (*M1*) to the vital signs acquisition agent.

Next, we can see an example of a HL7 message:

MSH|^~\&|DHV |h2|h3|h4|||ORU^R01|h1|P|2.3.1 PID|1||d1||d2 PV1|1|U|v1 OBR|1|||DHV|||r1| OBX|x2|NM|x3^x4^^x5||x6|x7|||||R||||x1^v1|| Table 1 presents the meaning of each variable involved in the exchange of messages between the agents' a_{gat} and a_{vsa} .

 Table 1 - HL7 message variables

| h1 | Version ID |
|----|--------------------------------|
| h2 | Sending Facility |
| h3 | Receiving Application |
| h4 | Receiving Facility |
| d1 | Patient ID (Internal ID) |
| d2 | Patient Name |
| v1 | Assigned Patient Location |
| r1 | Observation Date/Time |
| x1 | Producer's ID |
| x2 | Value Type |
| x3 | Observation Identifier (cod) |
| x4 | Observation Identifier (cod2) |
| x5 | Observation Identifier (descp) |
| x6 | Observation Value |
| x7 | Units |

The a_{ada} agent exchanges messages with the a_{cad} agent. When the a_{ada} agent receives lab results, it sends a message (M2.1) notifying that new data is available. The a_{cad} agent reads the message and sends one (M2.2) with the requested variables (Table 2, column 4). Finally, the a_{ada} agent sends the message (M2.3) with the required data.

When the nursing records are filled in, a_{ada} agent sends a message (M3.1) to the a_{cde} agent informing about the new data (Table 2, column 2). A_{cde} agent sends a message to the a_{ada} agent with the requested data and a_{ada} agent sends back a message with the required data.

 Table 2 - Clinical Variables

| e1 | Urine Output | c 1 | Billirubin |
|----|--------------|------------|-----------------|
| e2 | Glasgow | c2 | Creatinine |
| e3 | Amines | c3 | Blood Platelets |
| e4 | SOFA | | |

Fig. 3 – Sequence diagram of the messagessummarizes the agents' messaging process described above.



Fig. 3 – Sequence diagram of the messages

4.3 - Bedside monitoring data acquisition

Out of the three data acquisition sources, only the bedside monitoring is working at the moment and in testing phase.

In this phase we analyzed all the physiological variables provided by the bedside monitoring devices and chose four parameters routinely monitored in UCI (HR, SpO2, BP Mean and CVP).

In the Table 3 we can see the number of null and out of normality range (medical values) records that were stored in the database. Along the 90 days (from 1st January to 31st March) we acquired some data which can be characterized in the following way:

- Number of Patients: 37 patients (22 males, 15 females);
- Patients per day (average): 3,76;
- Age (average): 56 years
- Database records: ~ 250 thousands;
- Acquisition time (average): Once per minute;
- Number of hours acquired: 1412 hours in 68 days.

The data refers only to continuous days of monitoring, i.e., for a patient stay, if the gateway failed (and no data was collected for one day, for instance), we do not consider that case.

 Table 3 – Quantification of null and out of range values for four physiological variables.

| Physiological Parameters | Range of Normality | Number of Null records | | | Number of records Out of Range | | |
|----------------------------------|-----------------------|-------------------------|----------|--------|-----------------------------------|----------|--------|
| Monitored | | Per Hour and patient | 3 Months | Total | Per Hour and patient | 3 Months | Total |
| Heart Rate (HR) | [40 -150] | 1,0 | 5.419 | 2,20% | 0,2 | 1.115 | 0,45% |
| SpO ₂ | >=90 | 3,7 | 19.478 | 7,85% | 1,8 | 9.402 | 3,79% |
| Blood Pressure (BP Mean) | [60 - 140] | 2,5 | 13.170 | 5,30% | 2,1 | 11.177 | 4,51% |
| Central Venous Pressure (CVP) | [2 - 12] | 6,6 | 35.049 | 14,15% | 20,6 | 109.065 | 43,96% |

By analyzing Table 3, we can verify that CVP has the worst values, 58% of values are either null or out of range. This result must be taken into serious account because although automatic data entry has the advantage of being fast and free of transcription errors (manually recording and charting data is a time-consuming and inflexible task) we must assure that it is also accurate [27].

Appropriate decisions can be made if clinical information comprehensive, is accurate, ambiguous and accessible [25]. Reliable measurements are a prerequisite to fulfill the expectations of complete, accurate and legible data [28].Hence, we are creating the means to automatically clean and consolidate the acquired values into a data warehouse. The results of the other values are mostly normal, however, now, we need to find the reasons for those who aren't and find some solutions in order to ensure data quality.

Figures 4 to 7 provide a closer look into each of the variables analyzed.

The Heart Rate histogram (Fig. 4) shows a good distribution of the values, although there are some values that are extremely out of the normal range (e.g., 0 or 250).

The SPO2 histogram (Fig. 5) presents the majority of values in the small and correct range, however there is an interesting number of values below then 10.

In the Blood Pressure histogram (Fig. 6) the situation is similar to the previous one, i.e., we have more than 95% values in normal range [60-140], but the system collects values between -39 and 350.

As discussed earlier, the CVP (Fig. 7) provided lower quality values [28], which vary between -40 and 360, whereas the normal range should be much smaller [2-12] (Figure 6). Normally, values greater than 30 are atypical, however, 6% of the values collected are higher than this. Moreover, there are values below -4 and an unsatisfactory number of nulls. Concluding, the abnormal values collected and presented in the four histograms seek for attention in order to be minimized.

Poor data quality adversely affects both human and computer decision making [29], so developing a decision support system in real-time requires that this import issue is overcome.







Fig. 5 - Distribution of values of the SPO2 variable





Fig. 6 - Distribution of values of the BP variable.

Fig. 7 - Distribution of values of the CVP variable.

For a better understanding of the amount of null values or values outside the range, we present another histogram (Fig. 8) that shows the total (per

M. F. Santos, F. Portela, M. Vilas-Boas, J. Machado, A. Abelha, J. Neves, A. Silva, F. Rua

hour) of values out of normality in the intensive care unit.



Fig. 8 - Total of values "out of range" and "nulls"

By analyzing the last histogram (Fig. 8), we can verify that the hours on which occurs the largest number of "bad values" are on 10 a.m. and 5 p.m. . At the moment, we can't precise which are the reasons, but we are studying some possibilities that we found when talking with the nursing staff.

5 Discussion

The INTCare system has been redesigned taking into account its new challenges. Some requirements have already been met, while others are being tested and/or implemented, as discussed below:

- R1 A local repository has been configured to work as a buffer in order to avoid information loss;
- R2 The method implemented in MSG_Data_ Average Algorithm reduces in 75% the size of the table maintaining the accuracy of the monitored data;
- **R3** The Gateway gathers the monitored data in a continuous mode;
- R4 The processing times of monitored data and response times for decision support have been evaluated being values in acceptable levels;
- R5 Real-time data is assured for online learning in order to evaluate and optimize the data mining models;
- **R6** We are currently developing an electronic nursing record. Our concern is to make its filling as much automatic as possible. Some parameters that are written in the paper-based version are already being stored digitally elsewhere, so we are studying the best approach to include them in the electronic nursing record, avoiding unnecessary replication of data. At this

point we must have a close interaction with the medical and nursing staff.

The dematerialization of processes requires great care in the design of suitable interfaces for consulting and analyzing data. Physicians must have readily accessible data in formats that conform to their visualization paradigms.

Moreover, health care professionals have to trust the systems that support the clinical data records [25].

R7 – In development;

R8 – Commitment of the medical staff.

6 Conclusions and further work

This paper presented the information model necessary to adapt the system INTCare – Intelligent Decision Support System for Intensive Medicine to real-time and online data acquisition and processing requirements. The new approach implements all the data acquisition steps in an automatic and continuous way and it is being tested in a real-world environment in the ICU of Hospital Santo António, in Oporto, Portugal. The solution encompassed the deployment of a gateway, a set of agents and data structures in order to give response to a set of requirements (R1 to R8). A discussion about how the solution met the requirements has been included.

Further work includes the dematerialization of paper based processes (e.g., nursing records) and database extension in order to accommodate the new data structures (R6 and R7 requirements). For data cleaning (noise reduction) purposes, we must first understand the causes of incorrect values of some physiological parameters received by the gateway, such as PVC, which has the highest rate of incorrect and null values.

We found some possible causes but those need to be proven before assuming their relevance.

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