

Editors

Grabara Janusz Silvia Mironeasa Michal Pilik João Bastos



Recent Researches in Business Administration, Product Design and Marketing

- Proceedings of the 4th International Conference on Design and Product Development (ICDPD '13)
- Proceedings of the 4th International Conference on Business Administration (ICBA '13)
- Proceedings of the 1st International Conference on Contemporary Marketing (CMAR '13)

Chania, Crete Island, Greece, August 27-29, 2013

Scientific Sponsors

-Democritus University of Thrace, Greece -Romanian-American University, Romania -Ain Shams University, Egypt -University De Los Andes, Venezuela -Istanbul Technical University, Turkey -Lucian Blaga University of Sibiu, Romania -Megatrend University of Belgrade, Serbia -Shu Zen College of Medicine and Management, Taiwan

- Stafen College of Medicine and Management, Taiwan
- -Stefan Cel Mare Universtity of Suceava, Romania -International Telematic University Uninettuno in Rome, Italy

-Transilvania University of Brasov, Romania -Universitatea Constantin Brancusi, Romania -University of Ploiesti,Romania -University of Tokushima, Japan -University of Craiova, Romania -University of Craiova, Romania -University of West Bohemia, Czech Republic -University of Genoa, Italy -Technical University of Cluj-Napoca, Romania

University of Agricultural Sciences and Veterinary Medicine of Cluj-Napoca, Romania

Business and Economics Series | 10



RECENT RESEARCHES in BUSINESS ADMINISTRATION, PRODUCT DESIGN and MARKETING

Proceedings of the 4th International Conference on Design and Product Development (ICDPD '13) Proceedings of the 4th International Conference on Business Administration (ICBA '13) Proceedings of the 1st International Conference on Contemporary Marketing (CMAR '13)

Chania, Crete Island, Greece August 27-29, 2013

Scientific Sponsors:

Democritus University of Thrace, Greece University De Los Andes, Venezuela Megatrend University of Belgrade, Serbia Technical University of Cluj-Napoca, Romania University of Ploiesti, Romania University of Agricultural Sciences and Veterinary Medicine of Cluj-Napoca, Romania University of Genoa, Italy

Romanian-American University, Romania Istanbul Technical University,

Turkey Shu Zen College of Medicine and

Management, Taiwan

Transilvania University of Brasov, Romania

> University of Tokushima, Japan

International Telematic University Uninettuno in Rome, Italy Ain Shams University, Egypt Lucian Blaga University of Sibiu, Romania Stefan Cel Mare Universtity of Suceava, Romania

Universitatea Constantin Brancusi, Romania

> University of Craiova, Romania

University of West Bohemia, Faculty of Economics, Czech Republic

Business and Economics Series | 10

RECENT RESEARCHES in BUSINESS ADMINISTRATION, PRODUCT DESIGN and MARKETING

Proceedings of the 4th International Conference on Design and Product Development (ICDPD '13) Proceedings of the 4th International Conference on Business Administration (ICBA '13) Proceedings of the 1st International Conference on Contemporary Marketing (CMAR '13)

Chania, Crete Island, Greece August 27-29, 2013

Published by WSEAS Press www.wseas.org

Copyright © 2013, by WSEAS Press

All the copyright of the present book belongs to the World Scientific and Engineering Academy and Society Press. All rights reserved. No part of this publication may be reproduced, stored in a retrieval system, or transmitted in any form or by any means, electronic, mechanical, photocopying, recording, or otherwise, without the prior written permission of the Editor of World Scientific and Engineering Academy and Society Press.

All papers of the present volume were peer reviewed by no less that two independent reviewers. Acceptance was granted when both reviewers' recommendations were positive. See also: http://www.worldses.org/review/index.html

ISSN: 2227-460X ISBN: 978-960-474-325-4

RECENT RESEARCHES in BUSINESS ADMINISTRATION, PRODUCT DESIGN and MARKETING

Proceedings of the 4th International Conference on Design and Product Development (ICDPD '13) Proceedings of the 4th International Conference on Business Administration (ICBA '13) Proceedings of the 1st International Conference on Contemporary Marketing (CMAR '13)

> Chania, Crete Island, Greece August 27-29, 2013

Editors:

Prof. Grabara Janusz, Czesochowa University of Technology, Poland. Prof. Silvia Mironeasa, Stefan cel Mare University of Suceava, Romania. Prof. Michal Pilik, Tomas Bata University in Zlín, Czech Republic. Prof. João Bastos, Instituto Superior de Engenharia do Porto, Portugal.

Reviewers:

Nikos Loukeris Miguel Angel Vigil Berrocal Daniela Litan Maria Gabriela Sterian Abdelkader Nouibat Mohammad D. Al-Tahat Stoican Mirela Grabara Janusz Balcu Florina Paresh Rathod Nitish Gupta Paulo Avila Daniela Zirra Petr Hajek Capusneanu Sorinel João Bastos Ionel Bostan-Dhc Hsien-Lun Wong Alan Rui Fragoso Constantinescu Dan Marios Soteriades Dumitru-Alexandru Bodislav Corina Sbughea Chunwei Lu Usama Awan Maria Leonor Da Silva Carvalho Vassos Vassiliou Catalin Popescu Mioara Chirita Roxana Ionescu Andrei Jean Vasile Shiang-Yen Tan Magdalena Grebosz Ioana Adrian Federica Palumbo Dragolea Larisa Dragolea Larion Alin Aw Yoke Cheng Amin Daneshmand Malayeri Adrian Rosca Pavlina Hejdukova Ricardo Bustillo Daniela Cristina Momete Saravanan Saravanan Kumarasamy Nelson Duarte John Manuel Delgado Barroso Mihaiela Iliescu Mihaela-Carmen Muntean Loukas Georgiou Lukacs Edit Stavros Ponis

Ashraf Bany Mohammed Javier De Andrés Jiri Strouhal Brankica Popovic Iuliana Oana Mihai Daniel Belingher Ricardo Gouveia Rodrigues Gabriel Frumusanu Francisco Antunes Ana Barreira Jose Antonio Porfirio **Doinita** Ariton **Yin-Tsuo Huang** Takuya Yamano Lilia Dvorakova Kakuro Amasaka Arion Felix Katarina Curko Adina Andreea Ohota José Farinha Michaela Krechovska Andreea Iacobuta Mihail Negulescu Petra Tausl Prochazkova Eugenia Iancu Calin Ciufudean Rimma Shiptsova Mirela Stoican Andrei Madalina-Teodora U.C.Jha Claudiu Mereuta Vladan Holcner Jan Steiskal Lukas Melecky

Table of Contents

Plenary Lecture 1: Main Steps of Product Development – New Cat Carrier Involved	9
Mihaiela Iliescu	
<u>Plenary Lecture 2: On the Relationship between Corporate Governance and Firm Performance</u> Cristiana Tudor	10
Beneficial Effects of Forms of Information Support to OTC Drugs from the Perspective of <u>Clients of Brick-and-Mortar Pharmacies</u> Hana Lostakova, Vera Horakova, Zuzana Pecinova	11
Product Placement Expenses for the SME Sector in CZE Jan Kramoliš, Martina Kopečková	20
Variation of Alcoholic Beverage Quality Level during the Consumer Preservation	25
Adrian Stancu	
<u>The Communication' Impact on the Customer Satisfaction Level. Case Study</u> Mariana Eftimie, Ramona Georgiana Moldovan Bratosin	31
<mark>Organic Market in Romania - Actual Trends</mark> Violeta Sima	37
<u>Design and Rapid Prototyping – Main Steps in Product Development</u> Mihaiela Iliescu	44
<u>Considerations Concerning Impulsive Air Shock Waves Utilization in Small and Middle Farms</u> <u>Activities</u> <i>Roșca Adrian, Roșca Daniela</i>	50
Organizational Knowledge Management Model Marius-Bogdan Chiliban, Valentin Grecu, Claudiu Kifor	56
Using Ultrasound Motors for Check the Metrological Parameters of Displacement Sensors Laurentiu-Dan Milici, Dorel Cernomazu, Mariana-Rodica Milici, Radu-Dumitru Pentiuc	66
Study of Durability of Sprayed Concrete Adam Hubáček, Rudolf Hela	71
Energy-Efficient Houses Foundation on the Filling Made of Expanded Clay Aggregate Michala Hubertová, Petr Kučera	76
Aspects Regarding the Internal Flow in a Turbojet Engine Equiped with Afterburner Combustion Amado Stefan, Constantin Nistor, Mircea Boscoianu, Calin Ciufudean	79

<u>Computer Control of Raw Hide Desalting</u> Dagmar Janáčová, Hana Charvátová, Vladimír Vašek, Ondrej Líška, Karel Kolomazník	85
Applicability of Project Management Predictable "mutations" within the Knowledge Based Organization. Case Study Anca Cruceru	89
Possibilities and Difficulties of Economic Value Added Use Veronika Burešová, Lilia Dvořáková	99
Application of Loyalty Programmes in the Czech Republic Dita Hommerová	105
A New Vision of the Romanian Economy Reform in the Context of the Sustainable Human Development Paunescu Loredana-Maria, Iacovoiu Viorela, Popescu Catalin	111
Customer Satisfaction Measurement in Letterkenny Hotels Ioana Cristina Colbu, Gabriela Arionesei, Paul-Panfil Ivan	117
WGI, EFI and HDI – Effective in Defining the Position of an Emergent State in Global Economic Governance? Sterian Maria Gabriela	123
Study on the Calculation of Regional Gaps in Romania Ceausescu Ionut, Chirtoc Irina	132
On the Relationship between Monetary Policy Instruments, Macroeconomic Variables and Stock Market Returns Cristiana Tudor	137
<u>Testing the Profitability of Technical Trading Rules on Stock Markets</u> Andrei Anghel, Cristiana Tudor, Maria Tudor	144
<u>The Miraculous Knowledge of ICT is Creating New and Amazing Management</u> <i>Gordana Komazec, Marija Vuksan-Delic</i>	150
Entrepreneurship in the Small Companies with Financial Difficulties Cătălina Ianăși, Olimpia Pecingină	156
Analysis of Corporate Social Responsibility of Corporations from Secondary and Tertiary Sectors in Romania Mirela Matei, Cătălin Popescu, Irina Gabriela Rădulescu	160
<mark>Growth Pole Ploiesti - Prahova - Tool for Regional Development</mark> Adrian Nedelcu	169

Authors Index

Plenary Lecture 1

Main Steps of Product Development - New Cat Carrier Involved



Professor Mihaiela Iliescu Manufacturing Department "POLITEHNICA" University of Bucharest ROMANIA E-mail: iomi@clicknet.ro

Abstract: New product development is a complex process of bringing a new product onto the market. For "cutting down" the time and costs required, modern computer aided technology and equipment are used to design, model, simulate and manufacture the involved new product. This paper evidences main steps followed for the development of a new product, that is a new cat carrier. So, the steps refer to market research, designing, modeling and simulation of the new product, and finally obtaining product's prototype by one of the rapid prototyping techniques.

Brief Biography of the Speaker: Graduated in 1989, "POLITEHNICA" Institute of Bucharest, ROMANIA.

While 1989 – 1991 worked as engineer – in the Design Department of Romanian Peripheral Equipment Factory, FEPER

Since 1991 has been teaching in "POLITEHNICA" University of Bucharest, ROMANIA – Manufacturing Department, in 2004, became Associate Professor. The Doctoral Thesis, in 2000 was about "Quality and Machinability of Thermal Sprayed Layers".

Teaches courses, advises students research and works into the fields of: Applied Statistics in Engineering; Manufacturing Technologies; Injection Moulding; Customized Products Manufacturing and Quality Assurance.

Scientific researcher and project manager, in about 30 Research Projects and Grants. Also, expert evaluator for EU programs on human resources development First-author or, co-author, of about

- 140 studies and papers - published in International/National Conferences, Sessions, Workshops, Platform Meetings etc;

- 14 books on Applied Statistics, Manufacturing Technology, Geometrical Precision Inspection.

Member of some professional associations, as Plastics Industry Producers Association – ASPAPLAST, ROMANIA, Rapid Manufacturing Association – RAPIMAN; has some international awards as: Best Innovation Award - at Brussels INNOVA Fair, 2007, Golden Medal – in INVENTIKA –2008, Bucharest, Romania.

Papers presented in WSEAS Conferences, in 2008, 2009 and, also published in WSEAS Journals. Was invited Plenary Speaker in WSEAS Conferences, like Venice – November, 2008 ; Cambridge – February, 2009; Baltimore – November 2009; Lisbon – November 2010, Catania – November, 2011 and Malta – September, 2012.

Performed organizing activities for WSEAS Conferences in Bucharest, in June (2008 and 2010) and, specially, in November, 2008 – when was General Chairman.

Plenary Lecture 2

On the Relationship between Corporate Governance and Firm Performance



Dr. Cristiana Tudor International Business and Economic Department Bucharest Academy of Economic Studies Romania E-mail: cristianat@gmail.com

Abstract: The existing literature on the effect of corporate governance on firm and/or stock performance remains unclear, as the following section shows. This article employs an in-depth study of Romania to offer evidence not previously available for this country on the relationship between corporate governance and different metrics of firm performance for exchange-listed companies on the Romanian stock market.

We make additional contributions to the literature.

First, we construct two corporate governance indices: the Romanian Corporate Governance Index (RCGI) was developed based on a 2011 survey of corporate governance practices among listed companies supplemented by hand collection of data (the index covers 21 companies), and the Investor Corporate Governance Score (ICGS), an index of "perceived" corporate governance constructed by collecting questionnaire answers from 87 active investors on the Romanian capital market (this index is estimated for 85 listed companies). The two indices represent the first metrics of corporate governance for Romania.

Further, we report for the first time actual statistics on the relationship between corporate governance and performance: perhaps counterintuitive, we report that corporate governance is negatively correlated with contemporaneous firm performance for Romanian companies and the Management and the Board of Directors (subindex 4) and Auditing (sub-index 5) are both significant risk factors that decrease firm performance as reflected by Tobin's Q. In addition, a 1-point increase in the overall RCGI predicts a 2.2 decrease in price/sales ratio. The subjective index of perceived corporate governance - ICGS is positive and statistically significant when it alone is used to explain Tobin's Q. This time a 10 point increase in the investors' perception of corporate governance produces a 0.098 increase in the firm performance. No statistically significant relationship is found between ICGS and P/E or the contemporaneous stock return which implies that there doesn't seem to be a corporate governance premium on the Romanian stock market and good CG stocks are neither overvalued nor have higher stock returns. Other results show that company size seems to be positively correlated with both corporate governance metrics and with firm performance and also that the inclusion of a company in the first category of the Bucharset Stock Exchange has the largest correlation coefficient with the corporate governance index, since the inclusion itself is directly related to complying with some CG conditions.

We conduct robustness checks by considering alternate dependent variables (price/sales for Tobin's Q) and an extensive set of control variables, which provide consistent results and increase our confidence in the performance-governance relationships.

Brief Biography of the Speaker: Cristiana Tudor is Lecturer at the International Business and Economic Department within the Bucharest Academy of Economic Studies and she earned a Ph.D. in Economics in 2008, with the dissertation thesis: "International Portfolio Management: Selection, Analysis, Risk Management". She graduated the Investment Advisors on the Capital Market course organized by The Romanian Brokers' Association and she is a Chartered Financial Analyst (CFA), and member of the CFA Institute and of the CFA Society of Los Angeles. She is Associate-Editor of the Romanian Economic Journal, member of the editorial committee of the Journal of Economics and Management Sciences and of the Asian Economic and Financial Review and referent, among others, for the Quantitative Finance journal and for the Elsevier Insights Publishing House. She is also co-founder of the Romanian Association of Quantitative Finance (QUANTFIN) and an Advisory Board Member of the Asian Economic and Social Society. She was a principal investigator in many research grants, both national and international and a visiting professor at several renowned universities, including Paris 1 Pantheon Sorbonne and the Anderson School of Management, UCLA. Cristiana Tudor's research interests cover the portfolio theory, market efficiency, asset pricing and asset allocation.