

# Software design patterns for message driven service oriented integration of stovepipe applications in healthcare enterprise

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*Abstract:* - There is a need to create world-class medical infrastructure in India and to make it more accessible and affordable to a large cross section of our people. With this intent, this paper attempts to present software design patterns for Service Oriented Architecture (SOA) and its related technologies for integrating both intra and inter enterprise stovepipe applications in healthcare enterprise to avoid replication of business processes and data repositories. We aim to develop a common virtual environment for intra and inter enterprise wide applications. The ultimate goal is to present a systematic requirement driven approach for building an Enterprise Application Integration (EAI) solution using the Service Oriented Architecture and Message Oriented Middleware (MOM) principles. We aim to discuss the design concept of Enterprise Application Integration for integration of a healthcare organization and its business partners to communicate with each other in a heterogeneous network in a seamless way.

*Key-Words:* - Enterprise Application Integration (EAI), heterogeneous, Message Oriented Middleware (MOM), Service Oriented Architecture (SOA), stovepipe applications

## 1 Introduction

Recently there is a growing interest in propagating the deployment of successful service oriented architecture for integration of enterprise wide applications in Indian healthcare systems. A number of approaches to the design of Enterprise Application Integration have been proposed, e.g. [1, 11, 13, and 14]. An information system is mainly built on formula of point to point communication between applications. This results in large number of connections and hence leads to muddle integration inside and across enterprises. Message Oriented Middleware is a middleware technology and supports a set of Service Oriented architecture infrastructure that allows applications and data sources to share information and hence integrate stovepipe applications in heterogeneous distributed environment. Enterprise Application Integration is a support to minimize downtime and increase value by reducing the number of connections to a large extent. It is very common to talk either of IT or business applications but very rarely we talk about integration of IT with business applications. Today's successful companies must manage to increase reliance by having the right system in place and providing its customers a common virtual environment. According to research firm Gartner, application integration accounts for approximately 35 percent of the total cost of application design,

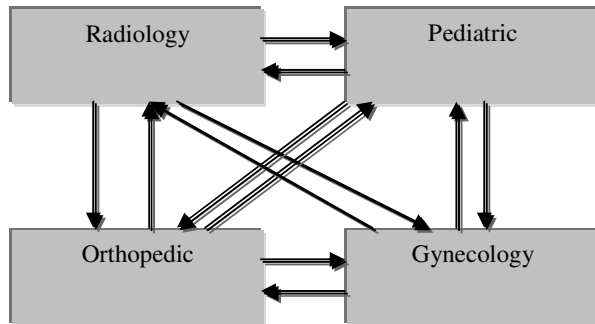
development and maintenance in an enterprise [14]. Enterprise Application Integration is a term attributed to the integration of variety of applications including stovepipe applications using a common middleware [2, 12]. This paper aims to discuss the various design requirements for improving the healthcare system. The aim is to integrate healthcare organization with its business partners in a manner that they all interoperate with each other in a heterogeneous environment over network in a seamless way. Message Oriented Middleware is a key enabling technology for helping meet interoperability requirements and avoid stovepipe systems [2, 3, 12]. The design concept of Service Oriented Architecture for successful enterprise application integration supports interoperability and allow 'on -the- fly' information exchange among different systems in a loosely coupled environment that follow a standard protocol.

The paper is organized as follows: in section 2 we introduce the middleware architecture; in section 3 we describe design patterns for Service Oriented Architecture; in section 4 we present Message Exchange Patterns for Service Oriented Architecture [4]. In section 5, we present the Application Level Design Patterns to show how interaction across different Hospitals is achieved with Simple Object Access Protocol message exchanges, the final

section contains our conclusion and future directions.

## 2 The Middleware

In Patterns of Enterprise Application Architecture [5], Martin Fowler warns that loosely coupled, distributed system architectures that look great on whiteboard can easily become “An architect’s dream

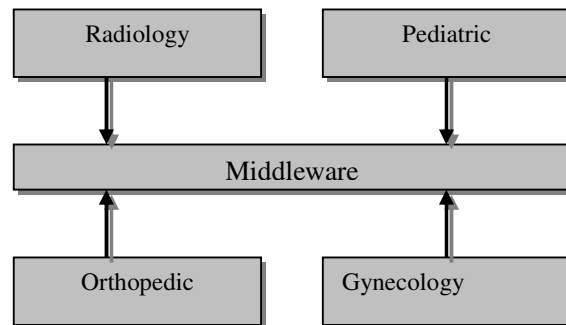


**Fig. 1 (a) point to point communication**

and a developer’s nightmare”. Middleware is enabling technology for interoperability by adhering to services in distributed environment that have standard protocols. The term middleware attributes to software technology that solves heterogeneity and distribution problem and coins distributed services that have standard programming interface and protocols. ObjectWeb defines middleware as: “The software layer that lies between the operating system and applications on each side of a distributed computing system in a network” [6].

Not only this, middleware [7] is especially integral to modern information technology based on XML, SOAP, Web Services and Service Oriented Architecture. Liu Jing Yong [8] categorized middleware into four categories. They are procedural middleware, message oriented middleware, transactional middleware, and object middleware. The message oriented middleware allows a variety of applications to exchange data and/or communicate by sending and receiving messages. The middleware lie in the middle layer, making this (integration) possible and does not require recreation of homogeneous components every time when the different applications want to interact in heterogeneous environment on different platforms.

The communication among varied applications in a distributed environment results in a mesh network i.e. every system is potentially connected to every other system in the network. A major problem with such mesh network is the number of possible connections, because if there are  $n$  systems in a network then there would be possibly  $N*(N-1)/2$  connections if each system is connected with all other systems in the enterprise. A message oriented middleware solves this problem by introducing



**Fig. 1(b) Introducing middleware n/w in healthcare system**

a message bus that receives messages from all the systems and routes them to appropriate receiver. We consider the example of four departments communicating in a healthcare system (see fig. 1 (a)), this creates a mesh. The number of connections creates even more complexity and results in unmanageable state when the number of departments increases. Moreover, it leads to tightly coupled point to point integration of different applications. The overall cost and complexity in integrating applications can be reduced by introducing a middleware which significantly reduces the number of connections (see fig. 1(b)). Now, each department has to pass its messages to middleware which routes them to appropriate department. The middleware layer allowed application decoupling; enabling  $N*(N-1)/2$  connections in point-to-point technique to be reduced significantly to  $N$  number of connections. For example, as is shown in fig. 1 (a), only 4 applications are communicating in a point-to-point fashion which requires total of 6 connections, if we add more number of applications i.e. for 5 applications, the number of possible connections would be 10. Likewise, for 20 applications to fully integrated, we need 190 connections and for 200 applications 19,900 number of connections. This results in a mesh that is difficult to handle and it

adds the overall cost of integration solution. In healthcare system each hospital comprises many applications and there is a requirement of integrating these applications, but point-to-point technique for integration is not suitable.

The commonly agreed communication protocol for communication among N number of applications can be achieved once all the stovepipe applications commonly agree on the middleware solution. Examples of commercial middleware solutions are IBM WebSphere Message Broker, Microsoft BizTalk server etc.

### 3 Service Oriented Architecture Design Patterns

In 1996 Yeffim V. Natiz from Gartner defined SOA as “ a style for multi-tier computing that help organizations share logic and data among multiple applications and usage modes.” According to Grady Booch “ Service Oriented Architecture Design Patterns is an important contribution to the literature and practice of building and delivering quality software intensive systems.” The most important aspect of Service Oriented Architecture is that it separates the service's implementation from its interface. Service consumers view a service simply as a communication endpoint supporting a particular request format or contract [9]. How service executes service requested by consumers is irrelevant; the only mandatory requirement is that the service sends the response back to the consumer in the agreed format, specified in contract. In order to design large scale Service Oriented Architecture, we need to follow the following implementation standards:

Service Oriented Architecture can support variety of design patterns including: Asynchronous Messaging Patterns, Conversation Patterns, Orchestration Patterns, Process/Workflow Patterns, Endpoint Patterns, and Security Patterns etc.

Messaging is the backbone of Service Oriented Architecture. According to Robert Shimp, vice president of Technology Marketing at Oracle: "EAI requires specific knowledge of what each application provided ahead of time. Service Oriented Architecture views each application as a service provider and enables dynamic introspection of services via a common service directory, Universal Description Discovery and Integration of Web services (UDDI)."

### 4 Message Exchange Patterns for Service Oriented Architecture

The messaging design patterns [2, 11] allow the interchange of information by exchanging messages between components and applications. The Message exchange design pattern can be applied to varied problems in a distributed scenario. Here, we propose a simplified interaction model of different hospitals, clinics, and other business partners in a healthcare system. The various components communicate through asynchronous message exchange. According to Gregor Hohpe[9] “Asynchronous messaging is fundamentally a pragmatic reaction to the problems of distributed systems.”

Sending a message does not require both systems to be up and ready at the same time. Furthermore, thinking about the communication in an asynchronous manner forces developers to recognize that working with a remote application is slower, which encourages design of components with high cohesion (lots of work locally) and low adhesion (selective work remotely).” A healthcare system to be completely automated needs to provide a transparent access to remote components despite of protocol or the communication means used.

Service Oriented Architecture [4, 10] and its supporting concepts SOAP (XML) is required to achieve a well organized EAI.

#### 4.1 The proposed framework

Figure 2 depicts the theoretical connection of various hospital, clinics and pharmacies of healthcare system. These organizations are built on various platforms, data base management system, operating systems but call for communication and exchange of data among each other. The main objective of the proposed framework is to provide an effective solution of integration of existing applications to increase the revenue and overall productivity of healthcare system.

### 5 Application Design Level patterns

#### 5.1 Web Services

The main characteristic of a web service is that service provider publishes its service description and places it on service directory. Service consumer queries the service directory to find out the kind of services available in the directory and to locate a service to communicate with the provider.

## 5.2 Web Services Definition Language (WSDL)

This is an industry accepted language in which service provider can write the description of its services before finally writing it to the directory.

## 5.3 Simple Object Access Protocol (SOAP)

SOAP is again an industry accepted protocol to communicate with service directory. Service provider and service consumer talk to the service directory using SOAP protocol. SOAP uses Hypertext Transfer Protocol (HTTP) and its Extensible Markup Language (XML) as the mechanisms for information exchanges.

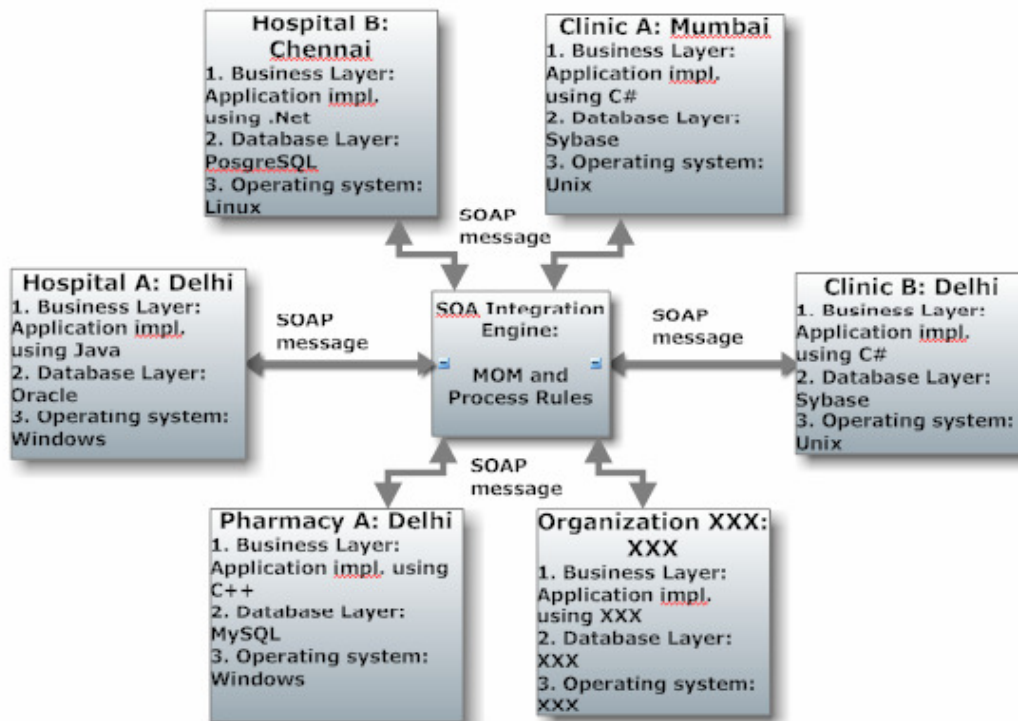


Fig. 2: Integrated Healthcare System

## 5.4 SOAP Request Message

As a first step Hospital A (Delhi) made a request to get details of patient in Hospital B (Chennai). The structure of SOAP request message asking for patient details is as shown in figure 3 (a).

## 5.5 SOAP Response Message

As a next step Hospital B (Chennai) sends a response with transaction id. This transaction id can be used for further communication. See Figure 3(b).

## 6 Conclusions

Enterprise Application integration among systems available in heterogeneous distributed environment a

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poses a great challenge. Middleware provides critical link between diverse resources and applications that follow standard protocols. Message driven Service Oriented Architecture brings together the dominant concepts of message-driven integration with its attributes and hence a pragmatic approach to solving healthcare systems integration. The design patterns for Service Oriented Architecture based integration of healthcare enterprise defines the SOAP request-response messages for exchanging patient details etc. across different hospitals to provide the best of InPatient and OutPatient service integration within and across healthcare system.

## 7 Future works

This paper proposes the design patterns for Service Oriented Architecture based integration of healthcare enterprise. As a future work we have to continue designing EAI architecture with Aspect Oriented Software Development. Further we wish to compare the Enterprise Application Integration based on Service Oriented Architecture with Enterprise Application Integration based on Aspect Oriented Programming based Spring framework. In future we wish to implement the message driven integration logic of healthcare enterprise system using Spring AOP.

```

HTTP/1.1 200 OK
Content-Type: text/xml
Content-Length: 725

< SOAP-ENV:Envelope
xmlns:SOAP-
ENV="http://schemas.xmlsoap.org/soap/envelope/"
SOAP-
ENV:encodingStyle="http://schemas.xmlsoap.org/soap/encoding/">
<soap:Header>
</soap:Header>
< SOAP-ENV:Body>
<sm:GetPatientDetailsResponse
xmlns:m="http://www.IHS.org/query">
<m:responseAccepted>true</m:responseAccepted>
<!--transaction id-->
<m:requestId>1277</m:requestId>
< address>mumbai</address>
<phoneno>+91-0144-678900</phoneno>
<email> anisha@rediffmail.com</email>
<medicareno>IHS0239</medicareno>
<healthcarecardno>IHS0127</healthcarecardno>
<sickness> cancer </cancer>
</m:GetPatientDetailsResponse>
</SOAP-ENV:Body> <
/ SOAP-ENV:Envelope>

```

Fig. 3(a) : Structure of SOAP Request Message

```

POST /Patient Details HTTP/1.1
Host: www.IntegratedHealthServices.com
Content-Type: text/xml
Content-Length: 780
SOAPAction:
"http://www.IHS.org/query#GetPatientDetails"
<SOAP-ENV:Envelope
xmlns:SOAP-
ENV="http://schemas.xmlsoap.org/soap/envelope/"
SOAP-
ENV:encodingStyle="http://schemas.xmlsoap.org/soap/encoding/">
<soap:Header>
<m:Transaction xmlns:m="http://IntegratedHealthServices.com"
soap:mustUnderstand="1"
xmlns:xsi="http://www.IHSw3.org/XMLSchema-instance"
xsi:schemaLocation="http://www.IHS.org/transaction/">
PatientDetails
</m:Transaction>
</soap:Header>
< SOAP-ENV:Body>
<m:GetPatientDetailsRequest
xmlns:m="http://www.IHS.org/query">
< firstname>Anisha</firstname>
< lastname>Chaudhary</lastname>
</m:GetPatientDetailsRequest>
</SOAP-ENV:Body> <
/ SOAP-ENV:Envelope>

```

Fig. 3(b): Structure of SOAP Response Message

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